

**From:** EPOElements@yourorganisation.nl [mailto:support@c-it.nl]  
**Sent:** maandag 25 september 2006 15:31  
**To:** support@yourorganisation.nl  
**Subject:** EPO-Escalations: 5 new / 4 changed / 6 reset / 5 unchanged escalations  
**Importance:** High

State	Alarm	Path	Message
New	25-9-2006 15:31	Demo IP Telephony monitoring\Network	Status is Unknown
New	25-9-2006 15:31	Demo IP Telephony monitoring\Network\Avaibility	Status is Unknown
New	25-9-2006 15:31	Demo Network monitoring	Status is Unknown
New	25-9-2006 15:31	Demo Network monitoring\Internal\Router	Status is Unknown
New	25-9-2006 15:31	Demo Network monitoring\Internal\Switch\Out	Status is Unknown
Changed	25-9-2006 15:29	Demo Server monitoring	Status is Unknown
Changed	25-9-2006 15:29	Demo Server monitoring\Organisation 1	Status is Unknown
Changed	25-9-2006 15:29	Demo Web monitoring	Status is Unknown
Changed	25-9-2006 15:30	Demo IP Telephony monitoring	Status is Unknown
Reset	25-9-2006 15:29	Demo Project monitoring	Status is Critical
Reset	25-9-2006 15:29	Demo Project monitoring\Project Z	Status is Critical
Reset	25-9-2006 15:29	Demo Project monitoring\Project Z\Project Z - Days Behind Schedule	Status is Critical
Reset	25-9-2006 15:30	Demo Chain monitoring\Invoice Department	Status is Critical
Reset	25-9-2006 15:30	Demo IP Telephony monitoring\VOIP Server	Status is Critical
Reset	25-9-2006 15:30	Demo IP Telephony monitoring\VOIP Server\Server X	Status is Critical
	25-9-2006 15:29	Demo CustomerCare	Status is Critical
	25-9-2006 15:29	Demo CustomerCare\Process monitoring	Status is Critical
	25-9-2006 15:29	Demo CustomerCare\Process monitoring\Over SLA	Status is Critical
	25-9-2006 15:29	Demo CustomerCare\Process monitoring\Performance	Status is Critical
	25-9-2006 15:29	Netwerkbewaking Klant X\192.168.2.102	Status is Unknown